

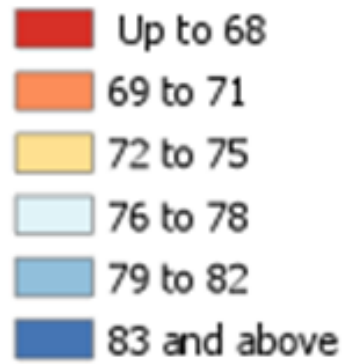
Aging & Independence Services Committee

September 12, 2019



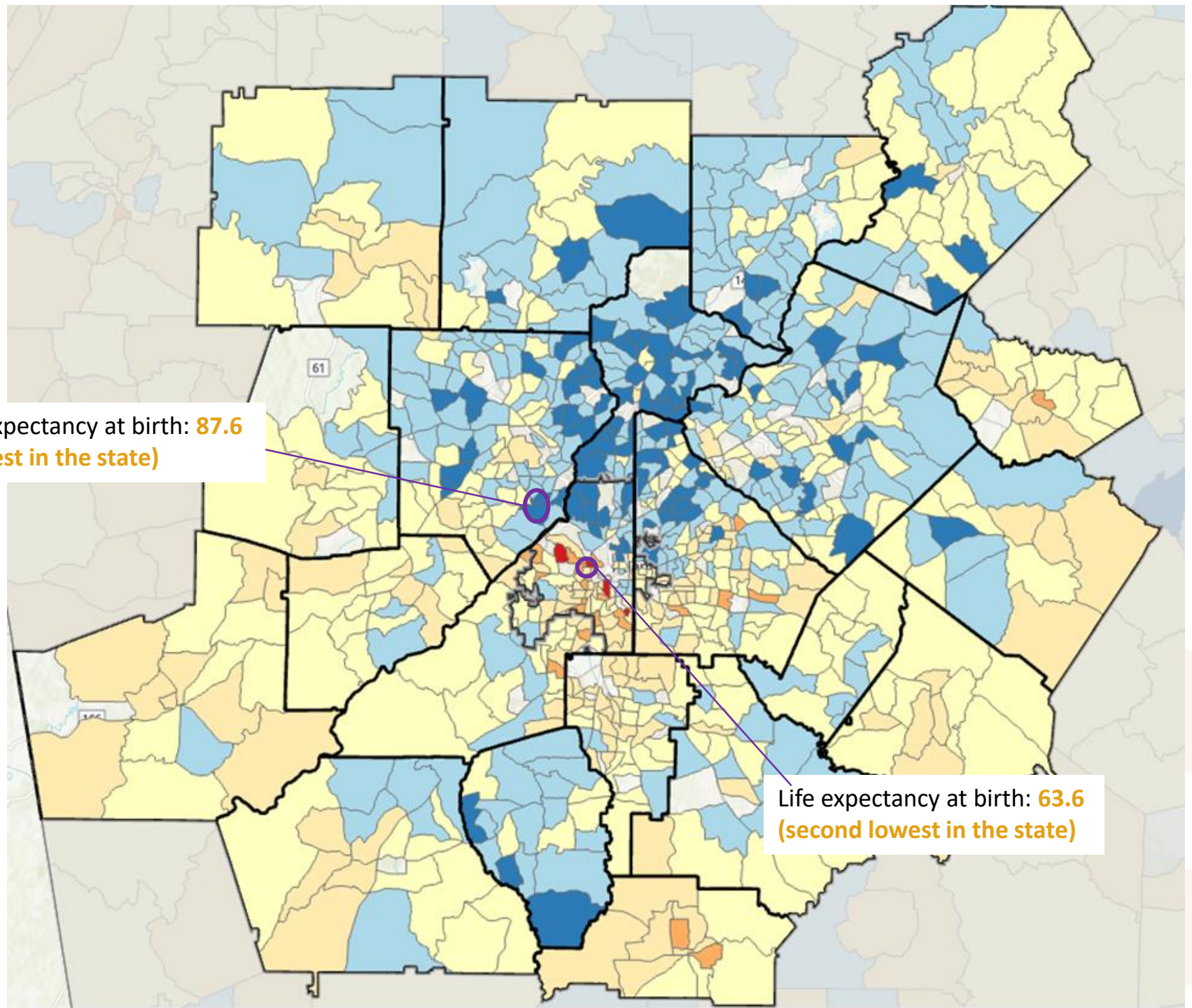
Life Expectancy

Life Expectancy at Birth



Life expectancy at birth: **87.6**
(longest in the state)

Life expectancy at birth: **63.6**
(second lowest in the state)



Who A&IS Served - SFY 19

- 76,536 individuals served
 - 25% more than 2018
- 137,374 if include visitors/followers to consumer-facing websites and social media:
 - www.empowerline.org (34,423)
 - www.simplygetthere.org (25,656 trips)
 - Facebook @lifelongATL (609)
 - Twitter @lifelongATL (150)
- 59% more than 2018



How A&IS Served Them

Service Provided	Who Provided	Numbers served
Funding for HCBS*	Provider network (15 providers)	10,509
Funding for care consultation	Consultant (now provided by A&IS)	164 (82 clients + care partners)
Funding for legal services	Atlanta Legal Aid	571
ADRC	A&IS staff	38,887
empowerline.org	A&IS and ARC staff	34,423 visitors
Living Well Workshops	A&IS staff, lay leaders, and volunteers	530 total (392 completers in 52 workshops)
Funding for transportation (5310)	Provider network (8 providers)	1219 (average # of clients per month)

*Home and community based services includes: case management, home-delivered and congregate meals, senior recreation, personal care, homemaker, respite, transportation

How A&IS Served Them - Continued

Service Provided	Who Provided	Numbers served
Nursing home transition	A&IS staff	92 (57 MFP; 35 NHT)
MDS-Q Options Counseling	A&IS staff	962
Medicaid HCBS intake & screening	A&IS staff	1147 (# screened)
Senior Farmer's Markets Nutrition Program	A&IS staff coordinate markets, provide vouchers to clients	2777 (# of vouchers)
Behavioral health coaching	A&IS staff (& Fuqua Center)	154
Information on transportation options: SimplyGetThere.org	A&IS and ARC staff	25,656 trips planned (2138 trips generated/month)
Rides to Wellness – transportation to medical appointments	A&IS staff (in coordination with MARTA, health care providers)	196
RSVP- Community Education	A&IS staff, 102 volunteers	19,524

All while transitioning to DDS!



ARC

Impact of Governor's 4% Reduction (FY 20)

Fund Source (state funds only)	July Allocation	Compared to FY 19	October Allocation Anticipated	Amount reduced (July to October)
HCBS	6,197,384	+439,739 (8%)	5,978,350	-219,034 (4%)
Nutrition Services	967,211	+265,981 (38%)	928,523	-38,688 (4%)
Total Reduction from July Allocation				-257,722



A&IS is reorganizing

Goals:

- 1. Provide more opportunities for staff advancement and leadership development
- 2. Client services/programs need to be well-coordinated and growing to meet needs of our region
- 3. Structure needs to support our complex operations
- NOT to eliminate current staff

Goal 1: Staff advancement and leadership development opportunities

- Why?
- 2018 “Keep doing, stop doing, start doing”:
 - “Professional development: Give everyone an opportunity to explore, gain knowledge, and grow.”
- Individual conversations with staff:
 - “I feel stuck, like I have few opportunities for professional advancement at ARC.”

Goal 2: Coordinated and growing services and programs

- Why?
- Current structure doesn't equitably distribute our work
- In current structure, services and programs are easily siloed
- To meet the needs of our rapidly growing aging population, we (and all AAAs) need to:
 - Expand and diversify funding sources
 - Support partnerships (including public/private partnerships) to expand and grow our services

Goal 3: Support Complex Operational Needs

- Why?
- Our funding streams are complicated!
- Our success depends on:
 - Assuring and improving the quality of our programs (including those of our Provider Network)
 - Clear communication to staff about policies and procedures (i.e. HOW we do our work)
 - Managing our finances well
 - Managing our contracts and grants well
 - How well we communicate to the public (i.e. **empowerline** branding)
 - Advocacy to increase support for the people we serve

Process

- Currently: working with Talent Management, Center for Strategic Relations, and John Hammond to develop and strategically communicate the changes
- Timing: September staff meeting provide a revised org chart, then start rolling out new opportunities as funds permit

