

Atlanta Regional Workforce Development Board Meeting

December 15^h, 2021

Members Present

Ms. Sonia Carruthers
Ms. Liz Campbell
Ms. Mandy Chapman
Mr. Eric Dial
Ms. Margie Ensley
Mr. Adam Forrand
Mr. Randy Hayes
Mr. Joseph Henning
Ms. Lee Hunter
Mr. James Jackson

Mr. Jamal Jessie
Mr. Kent Mason
Ms. Angela O'Neal
Mr. Trey Ragsdale
Ms. Stephanie Rooks
Mr. Stephen Schultheis

Members Absent

Mr. Robert Duffield
Mr. Richard Sylvia
Mr. Aundra Walthall

Quorum met: 16 of 19 present

Guests

Mr. Julius Allen, Atlanta Regional Commission – WorkSource Atlanta Regional
Ms. Deborah Battle, Atlanta Regional Commission – WorkSource Atlanta Regional
Mr. Haydn Brathwaite, Atlanta Regional Commission – WorkSource Atlanta Regional
Mr. Henry Charlot, Atlanta Regional Commission – WorkSource Atlanta Regional
Ms. Carlethia Collier, Atlanta Regional Commission – WorkSource Atlanta Regional
Ms. Lisa Davis, Atlanta Regional Commission – WorkSource Atlanta Regional
Ms. Christine Grigsby, Equus
Ms. Lynn Hamilton, Equus
Mr. John Hammond, Atlanta Regional Commission – Center for Community Services
Ms. Carlotta Harrell, Henry County Commission Chair
Ms. Dorothy Herzberg, Manager, Career Resource Center – Clayton
Ms. Juanita Horsey, Corvel - Gwinnett
Ms. Phyllis Jackson, Atlanta Regional Commission – WorkSource Atlanta Regional
Mr. Rob LeBeau, Atlanta Regional Commission – WorkSource Atlanta Regional
Ms. Marsharee O'Connor, Atlanta Regional Commission - WorkSource Atlanta Regional
Ms. Aixa Pascual, Atlanta Regional Commission - Center for Strategic Relations
Ms. Laura Price, Gwinnett Technical College
Mr. Jim Skinner, Atlanta Regional Commission – Research and Analytics
Ms. Suzette Truitt, Atlanta Regional Commission – WorkSource Atlanta Regional

Call to order: Randy Hayes = 10:31am

Approval of the October 27, 2021 ARWDB Meeting Minutes

Motion: Stephanie Rooks

Second: Stephen Schultheis

Approve the center certification criteria

Motion: Trey Ragsdale

Second: Lee Hunter

One Stop Manager's Report

- 94% customer satisfaction surveys
- Focus on helping employers fill positions
- New focus on apprenticeship/learn to earn
- Request to do an in-person hiring events
- Continues to meet required metrics
- Action plan – keep the customer service satisfaction high, continue to have resources available to customers
- Continued workshops, resource fairs, onsite recruitments.

Executive Committee

- Discussion of the return to in person meetings next year.
- Survey to go out to members
- Report about the monitoring results
- Waiver for customized training (Business Services)

NextGen Committee

- Discussed the Hearts and Fayette contract. recruitment & participants visit both in person and virtual.
- The virtual work experience and the NGP ongoing annual monitoring.
- Renewal of Committee memberships, new ARWDB members who have joined the Committee and Orientation for new and existing member with a tentative date of February 9, 2022

Business Services Committee

- Met earlier this week and welcomed new committee members
- Action items – customized training contract caps was approved through the executive committee
- Big push for COVID grant across all seven counties to expend the funds – Engaging bigger employers

Career Services Committee:

- New Committee
- First meeting is next week

Director's Report

- UI claims down and UI percent down
- Still down close to 4 million jobs - still missing people in the labor force
- Budget updates – tracking well to spend funds
- Services delivery – in person and virtual services available
- Mobile Career Center and Welding Lab- Mobile Career Lab – currently open to special events but should be up and fully running next year. Finishing up the contract and logistics for the welding lab and should be up and running next year.
- Annual Monitoring – One finding and One observation
- Customer Service Satisfaction surveys sent by TCSG
- Current year performance updates
- 2022 priorities
- Next meeting March 23 – Customer Recognition

Adjourn: Randy Hayes 11:45 am