



CHST Plan & G-MAP Updates

Advisory Committee on Aging Meeting

25 August 2026

Joseph F. Hacker, PhD, AICP

Vision

ONE **great** REGION

Mission

Foster thriving communities for all within the Atlanta region through collaborative, data-informed planning and investments.

Values

Excellence | **Integrity** | **Equity**

Goals



Healthy, safe, livable communities in the Atlanta Metro area.



Strategic investments in people, infrastructure, mobility, and preserving natural resources.



Regional services delivered with **operational excellence** and **efficiency**.



Diverse stakeholders engage and take a regional approach to solve local issues.



A competitive economy that is inclusive, innovative, and resilient.

Why a Coordinated Human Services Transportation Plan?

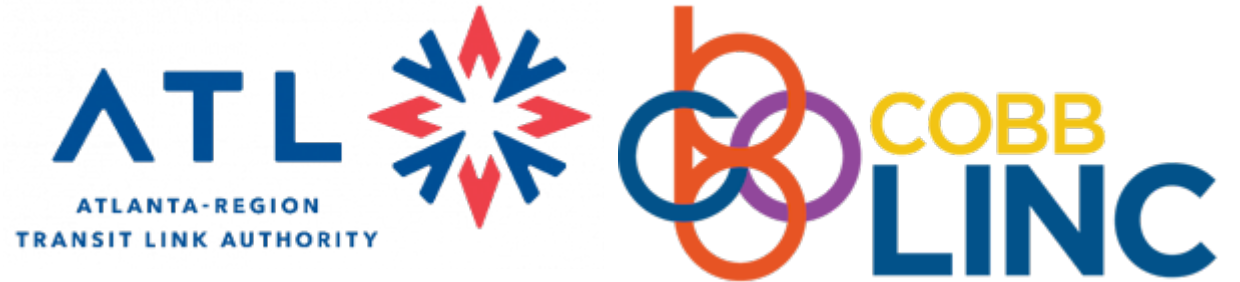
- Federal transit law requires Enhanced Mobility for Seniors and Individuals with Disabilities (Section 5310) Program projects be "included in a locally developed, coordinated public transit-human services transportation plan"
- CHST plan identifies needs of individuals with disabilities, older adults, and the disadvantaged, and transportation mobility gaps
- CHST plan prioritizes transportation services for funding and implementation



Regional Stakeholder Surveys and Outreach

The CHST Plan shall "include[s] participation by seniors, individuals with disabilities, representatives of public, private, and nonprofit transportation - human services providers and other members of the public"

- 387 Participants
- 6,653 Responses
- 1,209 Comments

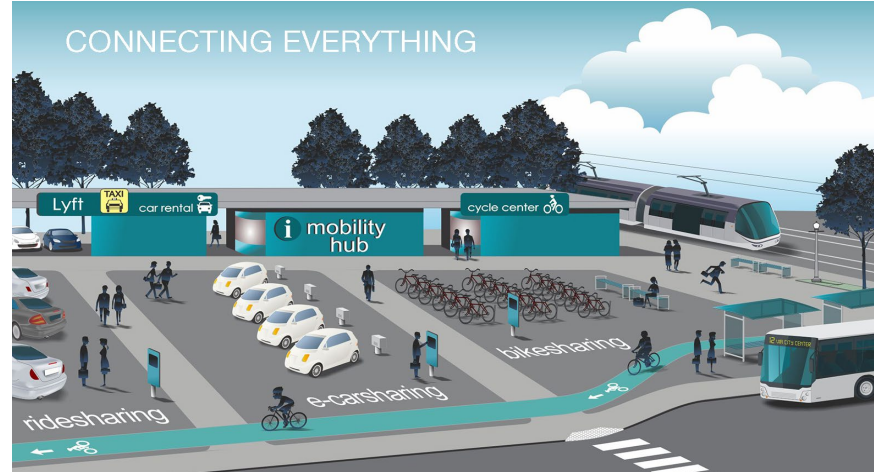


Regional Consensus Recommendations

Regional Mobility Hubs
(GTEA study upcoming)

Regional Trip Planner and Mobile Application
(ATL Rides, Marta Trip Planner, Dekalb Aging Database (DAD))

Regional Fare Instrument
(Marta AFC 2.0)



Where is the CHST Plan Online?



Atlanta Regional Commission

WHO WE ARE

WHAT WE DO

PLANS & RESOURCES

Home > What We Do > Transportation Planning > Regional Transit Planning and Coordination > Coordinated Human Services Transportation Plan Update

Coordinated Human Services Transportation - 2025 Plan Update

Coordinated Human Services Transportation Plan (2025)

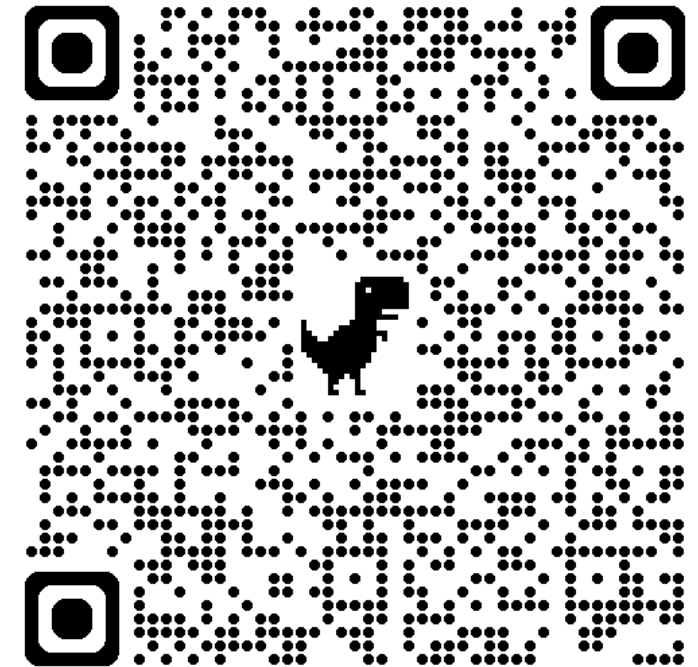
The Atlanta Regional Commission (ARC) is updating the Coordinated Human Services Transportation (CHST) Plan to improve mobility options for older adults, persons with disabilities, people with limited English proficiency, and individuals who are economically disadvantaged, residing in the 19-county Metropolitan Atlanta Transportation Planning Area. The plan aims to identify current mobility needs and challenges and identify gaps in transportation services and programs to help guide development of policies, strategies and recommendations for improvements.

During the process, the ARC sought public input to enhance the traveling experience of these communities and expand their transportation options. A series of engagement opportunities were deployed to gather input and provide updates throughout the process.

- [Executive Summary](#) (PDF, 1.6MB)
- [Key Recommendations](#) (PDF, 3.5MB)
- [Plan Update Final](#) (PDF, 39MB)
- [Best Practices Research](#) (PDF, 9.5MB)

TRANSPORTATION PLANNING

- + Metropolitan Planning Organization
- + Metropolitan Transportation Plan
- + Transportation Improvement Program
- + Community Engagement
- + Bicycle & Pedestrian Planning
- + Community Transportation Programs
- + Electrification/Alternative Fuels
- + Freight Planning
- + Modeling
- + Roadway Planning
- + Safety Planning
- + Technology
- ✕ **Transit Planning**
 - Regional Transit Planning and Coordination
 - **Coordinated Human Services Transportation Plan**
 - Transit Oriented Development
 - Transit Operators Group
 - Transit Services in the Atlanta



<https://atlantaregional.org/what-we-do/transportation-planning/regional-transit-planning-coordination/coordinated-human-services-transportation-plan/>

ITS4US Deployment

Georgia Mobility and Access Planner

G-MAP



ITS4US
IT'S TRANSPORTATION FOR ALL OF US



February 2026

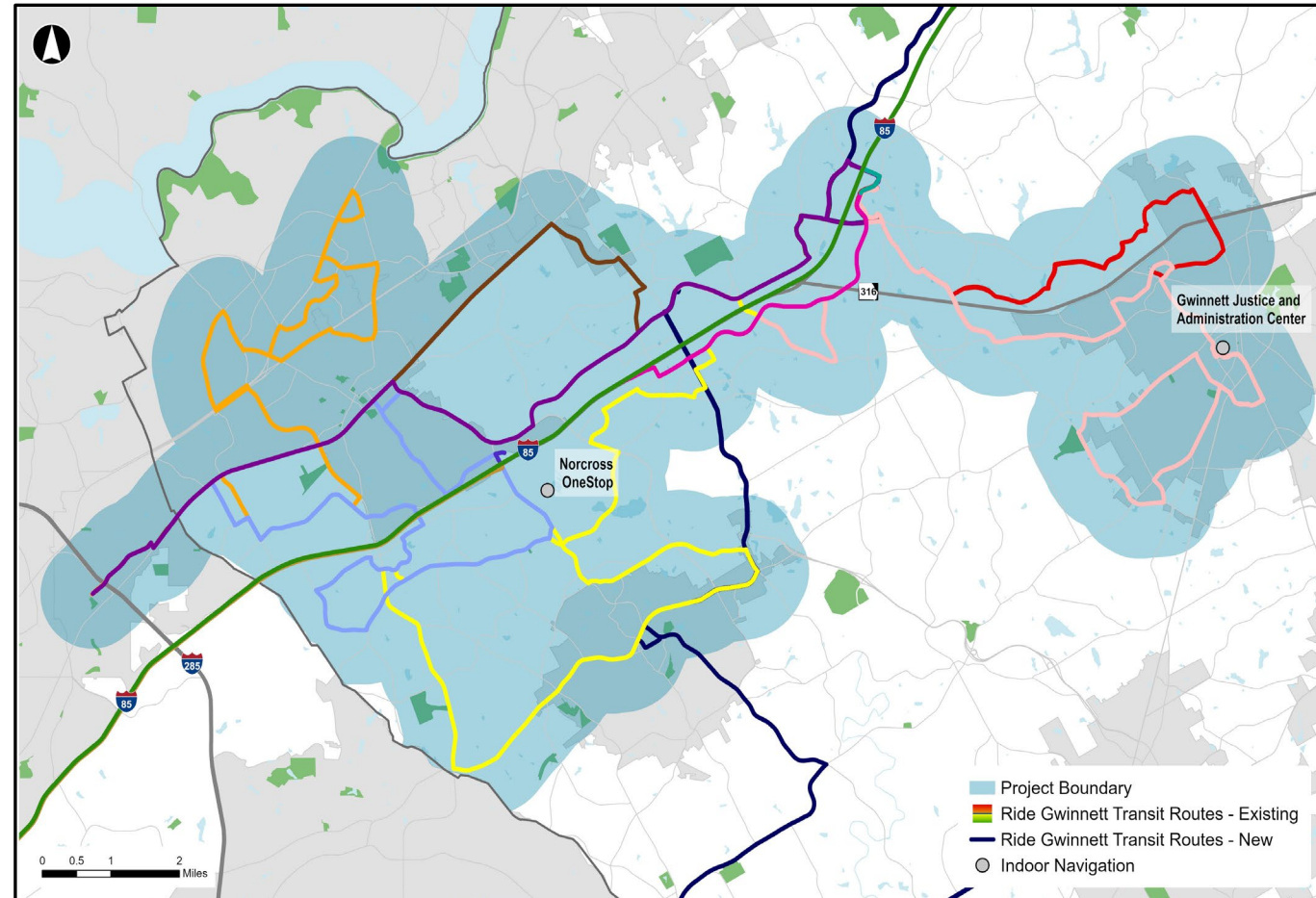
G-MAP Project Overview

- ITS4US is multimodal initiative led by USDOT's Intelligent Transportation Systems Joint Program Office with four project sites in the United States.
- Safe Trips in a Connected Transportation Network (ST-CTN) is Georgia DOT's successful project entry, and the G-MAP mobile application is its defining deliverable.
- G-MAP is a collaboration between ARC, GDOT, and Gwinnett County focused on personalized transit access planning, incorporating a trusted companion, resolving time and travel obstacles, and ensuring users' visibility throughout the trip.

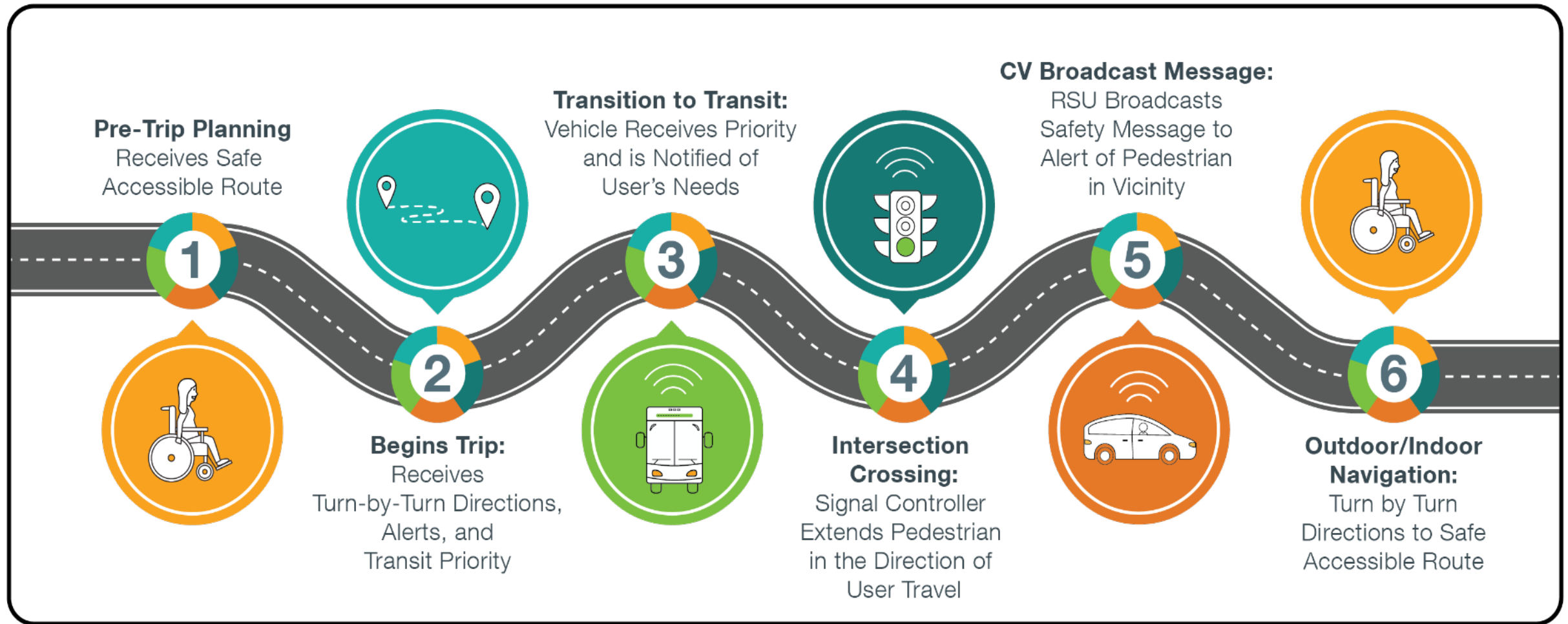


ST-CTN Project Area: Gwinnett County, GA

- Suburban study area of ~315,000
 - Seniors ~33,778, 10% of pop
 - Disabled ~17,000, 15% of HH
- Aligns w major para/transit routes
- Wide and high-speed roadways
- Inconsistent pedestrian infrastructure



Georgia Mobility and Access Planner (G-MAP)



Regional Partner Outreach & Engagement

Advocacy Partners

- ARC Aging & Independence Services
- Georgia Tech Office of Disability Services
- Gwinnett Place CID
- GA Department of Education
- Verida (formerly Southeastrans)
- Vocational Rehab Gwinnett County Schools
- Bobby Dodd Institute
- GA Council on Developmental Disabilities
- Creative Enterprises
- GA Department of Behavioral Health and Developmental Disabilities
- The Exceptional Foundation of Atlanta
- Spectrum Autism Support Group
- Bennett's Place
- The Arc Georgia

Training Partners

- Tools for Life
- disABILITY Link
- GA Vocational Rehab
- GA Department of Health

What is Next for G-MAP?

- Operational Capability Showcase - 7 May 2026, certified a fully operational project and Operation and Evaluation phase through May 2027
- Ongoing Outreach: G-MAP Website, Social Media, Public Meetings, Local community outreach with Pop-up tables at grocery stores, libraries, Park N' Rides, festivals, shopping centers, community centers
- Required Operation and Maintenance phase of the project for five years: June 2027 – June 2032



Photo of Showcase speakers cutting ribbon
Photo Credit: Gwinnett County

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Project Website
georgia-map.com

ITS4US Program Website
its.dot.gov/research-areas/ITS4US/





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