











Aging & Independence Services

Meeting Community Needs during the covid-19 Pandemic



ARC May 2020 Board Meeting



"I don't want to leave my home. How can I get food and medications?"

"I lost my job and my bills are stacking up. How can I get help?"

"I'm worried that my mom might be feeling socially isolated during this time."

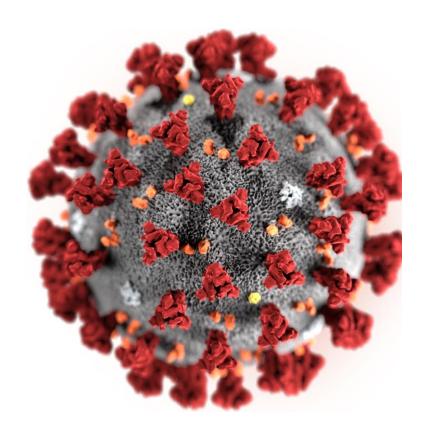
www.empowerline.org (404) 463-3333





Providing critical information

- For individuals:
 - Information counseling
- For the general public:
 - empowerline.org
 - Social media:
 - > Facebook
 - > Twitter
 - > Blog posts
- For professionals:
 - o empowerlinePRO
 - Biweekly covid-19 resources updates statewide







- Examples of connections ARC is making:
 - Health insurance company donated:
 - o hand sanitizers delivered with meals to older persons in Cobb and Gwinnett,
 - masks delivered with meals in Clayton and through CPACS
 - Donors met urgent needs for grocery boxes to families at risk through ISDD (grandparents raising children with disabilities)
 - Informing donors of partner urgent needs, including for personal protective equipment (PPE)
 - Work with a health care provider to deliver safety kits with meals in South Fulton



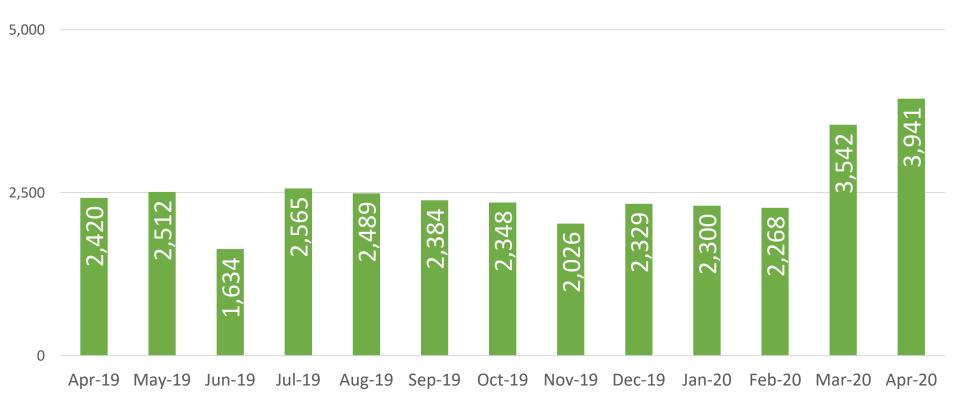
Maximizing flexibility to meet changing needs

- Closed senior centers
 - From congregate meals to home delivered meals
- Transportation
 - From client trips to delivering meals
- Clients are staying home
 - Need to address social isolation
 - Need for delivery of food, medicine, supplies
- Clients are declining in-home supports
 - Examples: help with bathing, dressing and household chores
 - Need for more telephonic check-ins
 - Need for PPE for clients and workers
- Exhaustion of caregivers
 - Need for respite, caregiver supports
 - Concern for elder abuse, exploitation





Individuals Receiving Home Delivered Meals: up 85%





Managing funds to meet community needs

Source	Amount to ARC	Purpose	Subgrants
Greater Atlanta covid-19 Response and Recovery Fund (philanthropy)	\$95,000	Meals to older persons on high priority waiting list	8 county-based agencies
Families First Act (federal)	\$1.9 million	Meals to older persons	10 county-based agencies, CPACS
Thanks Mom & Dad Fund (philanthropy)	\$15,000	Urgent, short term client needs	n/a
CARES Act (federal)	\$6.4 million (includes ARC match)	-Nutrition Services -Supportive Services -Family Caregiver Services -Aging and Disabilities Resource Connection	10 county-based agencies; several non-profits

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