

# Focusing on Demand Driven Workforce Solutions



Atlanta Regional

**A** RC's Workforce Solutions Division focuses on demand-driven workforce solutions by providing Workforce Innovation and Opportunity Act (WIOA) services for dislocated workers, unemployed and low-income adults and youth, as well as providing data and resources for businesses seeking a skilled workforce. This summary of activities from the past program year – July 1, 2015 through June 30, 2016 – reflects the impact on workforce efforts in our service area of Cherokee, Clayton, Douglas, Fayette, Gwinnett, Henry and Rockdale counties.

The network of Career Resource Centers worked with **38,603** local residents during Program Year 2015. Individuals received individualized career services such as job search, resume preparation, computer literacy, JobSmart, LinkedIn and resume workshops, career counseling and comprehensive evaluations.

## 591

new customers were enrolled into WIOA Services.

## 481

customers were enrolled into training programs.

## 374

customers that were enrolled in the current or previous program year(s), completed their training programs and attained credentials.

## 505

customers were employed after training with an average starting wage of **\$18.75**.

## 24,753

customers used the computer labs at the Career Resource Centers.



# 2,886

customers attended resume writing workshops and **2,111** customers attended JobSmart Workshops at the Career Resource Centers.

# 1,286

individuals visited the Mobile Career Unit. The Mobile Unit provided outreach into all seven counties with regularly scheduled dates and times at **12** local libraries as well as numerous local events such as job fairs, rapid response and veteran outreach events.

# 508

people attended **39** business recruitment events. Workforce Solutions staff continue to develop, expand and implement work-based learning programs such as on-the-job-training, internships, apprenticeships, and incumbent worker training and workplace fundamentals.

# 12

Youth Service providers served the seven counties with a strong emphasis on service to high school dropouts, youth with disabilities, foster care youth, youth in the juvenile justice system and Asian, Hispanic and other immigrant populations.

# 1,210

young adults received services through youth programs. Of the 1,210 served, **271** of these youth exited with at least one positive reason, such as employment, receiving their diploma or GED, or continuing with advanced education.

