

## Appendix C:

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## Questionnaire



Atlanta Regional Commission

## 2019 Regional Transit On-Board Survey

Please take a few minutes to answer a few questions to help us plan for your transit needs.

All personal information will be kept strictly confidential and **WILL NOT** be shared or sold.

Are you a visitor to the Atlanta area? ☐ Yes ☐ No

What is your **HOME ADDRESS** (please be specific, ex: 123 W. Main St):

(If you are visiting the Atlanta area, please list the **hotel name** or address where you are staying)

Street Address

City

Zip Code

### COMING FROM?

#### 1. What type of place are you COMING FROM NOW?

(the starting place for your one-way trip)

- ☐ Your usual WORKPLACE
- ☐ Your **HOME** → Go to Question #4
- ☐ Your Hotel or Lodging → Go to Question #4
- ☐ Another Home
- ☐ Store / Retail Place
- ☐ Restaurant
- ☐ School (K-12) / Day Care (student only)
- ☐ College or University (student only)
- ☐ Airport (airline passenger only)
- ☐ Hospital / Doctor
- ☐ Bank, or other office / Errands
- ☐ Recreation Place
- ☐ Place of Worship
- ☐ Other: \_\_\_\_\_

#### 2. What is the **NAME** of the place you are coming from now?

\_\_\_\_\_

#### 3. What is the **EXACT ADDRESS** of this place? (OR Intersection if you do not know the exact address:)

\_\_\_\_\_

City: \_\_\_\_\_ Zip: \_\_\_\_\_

#### 4. How did you **GET FROM** your origin (the place in Question #1) **TO THE VERY FIRST** transit vehicle you used for this one-way trip?

- ☐ Walk ☐ Wheelchair / Mobility Aid
- ☐ Personal Bike ☐ Bike share (Jump, Relay, etc.)
- ☐ Was dropped off by someone going someplace else (answer 4a)
- ☐ Drove alone and parked (answer 4a)
- ☐ Drove or rode with others and parked (answer 4a)
- ☐ Uber, Lyft, etc. ☐ Carshare (Zipcar, etc.)
- ☐ Taxi ☐ E-Scooter (Bird, Lime, etc.)
- ☐ Shuttle
- ☐ Other: \_\_\_\_\_

#### 4a. Where did you board the **first** transit vehicle you used for this one-way trip

(Nearest intersection / rail station / transfer center / park and ride):

#### 5. Where did you get **ON this vehicle**?

Please provide the nearest intersection / rail station / transfer center / park and ride:

### GOING TO?

#### 6. What type of place are you GOING TO NOW?

(the destination for your one-way trip)

- ☐ Your usual WORKPLACE
- ☐ Your **HOME** → Go to Question #9
- ☐ Your Hotel or Lodging → Go to Question #9
- ☐ Another Home
- ☐ Store / Retail Place
- ☐ Restaurant
- ☐ School (K-12) / Day Care (student only)
- ☐ College or University (student only)
- ☐ Airport (airline passenger only)
- ☐ Hospital / Doctor
- ☐ Bank, or other office / Errands
- ☐ Recreation Place
- ☐ Place of Worship
- ☐ Other: \_\_\_\_\_

#### 7. What is the **NAME** of the place you are going to now?

\_\_\_\_\_

#### 8. What is the **EXACT ADDRESS** of this place? (OR Intersection if you do not know the exact address:)

\_\_\_\_\_

City: \_\_\_\_\_ Zip: \_\_\_\_\_

#### 9. How will you **GET TO** your destination (listed in Question #6) after you exit the **LAST** bus/train/streetcar you will use for this one-way trip?

- ☐ Walk ☐ Wheelchair / Mobility Aid
- ☐ Personal Bike ☐ Bike share (Jump, Relay, etc.)
- ☐ Be picked up by someone (answer 9a)
- ☐ Get in a parked vehicle and drive alone (answer 9a)
- ☐ Get in a parked vehicle and drive/ride with someone (answer 9a)
- ☐ Uber, Lyft, etc. ☐ Carshare (Zipcar, etc.)
- ☐ Taxi ☐ E-Scooter (Bird, Lime, etc.)
- ☐ Shuttle
- ☐ Other: \_\_\_\_\_

#### 9a. Where will you get off the **last** transit vehicle you are using for this one-way trip

(Nearest intersection / rail station / transfer center / park and ride):

#### 10. Where will you **EXIT this vehicle**?

Please provide the nearest intersection / rail station / transfer center / park and ride:

11a. Did you transfer **FROM** another vehicle **BEFORE** getting on this vehicle? ☐ Yes ☐ No

11b. Will you transfer **TO** another vehicle **AFTER** getting off this vehicle? ☐ Yes ☐ No

11c. Please list the **SYSTEM / ROUTES** in the order you use them for this one-way trip

**START** →  →  →  →  → **END**

1st Route 2nd Route 3rd Route 4th Route Continue

## OTHER INFORMATION ABOUT THIS TRIP

12. What time did you BOARD this transit vehicle? \_\_\_\_\_ : \_\_\_\_\_ am / pm (circle one)
13. Will you (or did you) make this same trip in exactly the opposite direction today? ☐ No  
☐ Yes - At what time did / will you leave for this trip in the opposite direction? \_\_\_\_\_ : \_\_\_\_\_ am/pm (circle one)
14. What fare payment methods did you use for this one-way trip? (*select all that apply*)  
☐ Cash / One-way Trip ☐ 1 Day Pass ☐ 2 Day Pass ☐ 3 Day Pass ☐ 4 Day Pass  
☐ 7 Day Pass ☐ 30 Day Pass ☐ 2 Trip Pass ☐ 10 Trip Pass ☐ 20 Trip Pass  
☐ Employer Partnership Program ☐ University Pass Program ☐ Student Pass Program (K-12)  
☐ Other \_\_\_\_\_
- Free: ☐ Under 46 inches ☐ Other Free
15. What type of fare was this? ☐ Regular ☐ Disabled / Medicare  
Discount Fare: ☐ Senior
16. Did you use a Breeze Card? ☐ Yes, plastic card ☐ Yes, paper ticket ☐ No
17. If transit service was not available, how would you make this trip?  
☐ Walk ☐ Driven by someone else ☐ Uber, Lyft, etc. ☐ Taxi ☐ Bike share  
☐ Drive alone ☐ Carpool / Vanpool ☐ Would not make trip ☐ Personal Bike
18. How often do you ride public transit?  
☐ 5 or more days a week ☐ About once a month ☐ Once a year  
☐ 2 to 4 days a week ☐ 2 to 3 times a month ☐ Several times a year ☐ First time
19. Do you use any of the following services in the Atlanta area? (check all that apply)  
☐ Uber, Lyft, etc. ☐ Car Share (e.g. Zipcar, etc.) ☐ E-Scooter (e.g. Bird, Lime, etc.) ☐ None

## ABOUT YOU AND YOUR HOUSEHOLD

20. How many working vehicles (cars, trucks, or motorcycles) are available to your household? \_\_\_\_\_ vehicles  
20a. [If Q20 is more than NONE] Could you have used one of these vehicles for this trip? ☐ Yes ☐ No
21. Including YOU, how many people live in your household? \_\_\_\_\_ # people
22. Including YOU, how many people who live in your household are making this trip with you? \_\_\_\_\_ # people
23. Including YOU, how many people (over age 15) in your household are employed full or part-time? \_\_\_\_\_ # people
24. What is your employment status? (check the one response that BEST describes you)  
☐ Employed full-time ☐ Not currently employed, but seeking work ☐ Retired  
☐ Employed part-time ☐ Not currently employed, and not seeking work ☐ Homemaker
- 24a. If employed, did/will you go to work since you left or before you will return home? (*check all that apply*)  
☐ No ☐ Yes, since left home ☐ Yes, before returning home
25. What is your student status? (check the one response that BEST describes you)  
☐ Not a student ☐ Yes - Full time College / University ☐ Yes - Part time College / University  
☐ Yes - K - 12<sup>th</sup> grade ☐ Yes, other type of student
- 25a. If a student, did/will you go to school since you left or before you return home? (*check all that apply*)  
☐ No ☐ Yes, since left home ☐ Yes, before returning home
26. Do you have a valid driver's license? ☐ Yes ☐ No
27. What is your AGE?  
☐ Under 6 ☐ 6-15 ☐ 16-17 ☐ 18-24 ☐ 25-34 ☐ 35-44 ☐ 45-54 ☐ 55-64 ☐ 65 and older
28. Are you of Hispanic, Latino, or Spanish origin? ☐ No ☐ Yes
29. What is your race? (*check all that apply*) NOTE: Please answer BOTH Question 28 about Hispanic origin and Question 29 about race. For this survey, Hispanic origins are not races.  
☐ American Indian/Alaska Native ☐ Black/African American ☐ Asian  
☐ White/Caucasian ☐ Native Hawaiian/Pacific Islander ☐ Other: \_\_\_\_\_
30. What is your gender? ☐ Male ☐ Female ☐ Other
31. Do you speak a language other than English at home? ☐ No ☐ Yes - Which language? \_\_\_\_\_  
31a. [If #31 is Yes] How well do you speak English? ☐ Very Well ☐ Well ☐ Less than well ☐ Not at all
32. Which of the following BEST describes your TOTAL ANNUAL HOUSEHOLD INCOME in 2018 before taxes?  
☐ Below \$5,000 ☐ \$20,000 - \$29,999 ☐ \$50,000 - \$59,999 ☐ \$100,000 - \$119,999  
☐ \$5,000 - \$9,999 ☐ \$30,000 - \$39,999 ☐ \$60,000 - \$74,999 ☐ More than \$120,000  
☐ \$10,000 - \$19,999 ☐ \$40,000 - \$49,999 ☐ \$75,000 - \$99,999

## REGISTER TO WIN A \$100 GIFT CARD AND PARTICIPATE IN A FUTURE STUDY

People who submit an accurately completed survey will be entered in a random drawing for a \$100 gift card. You must provide your home address at the beginning of the survey and answer all questions to be eligible. Please let us know if you would also like to participate in an additional travel study regarding your transit usage habits.

Your Name: \_\_\_\_\_

Phone Number: (\_\_\_\_) \_\_\_\_\_

***Thank you for your help!***