



Coordinated Human Services Transportation Plan

ARC TCC Meeting

Formal Adoption

6 February 2026

Joseph F. Hacker, PhD, AICP

Vision

ONE **great** REGION

Mission

Foster thriving communities for all within the Atlanta region through collaborative, data-informed planning and investments.

Values

Excellence | **Integrity** | **Equity**

Goals



Healthy, safe, livable communities in the Atlanta Metro area.



Strategic investments in people, infrastructure, mobility, and preserving natural resources.



Regional services delivered with **operational excellence** and **efficiency**.



Diverse stakeholders engage and take a regional approach to solve local issues.



A competitive economy that is inclusive, innovative, and resilient.

Why a Coordinated Human Services Transportation Plan?

- Federal transit law requires Enhanced Mobility for Seniors and Individuals with Disabilities (Section 5310) Program projects be "included in a locally developed, coordinated public transit-human services transportation plan"
- Identifies transportation mobility gaps and needs of individuals with disabilities, older adults, and the disadvantaged
- Prioritizes transportation services for funding and implementation



Regional Stakeholder Surveys and Outreach

The CHST Plan shall "include[s] participation by seniors, individuals with disabilities, representatives of public, private, and nonprofit transportation - human services providers and other members of the public"

- 387 Participants
- 6,653 Responses
- 1,209 Comments

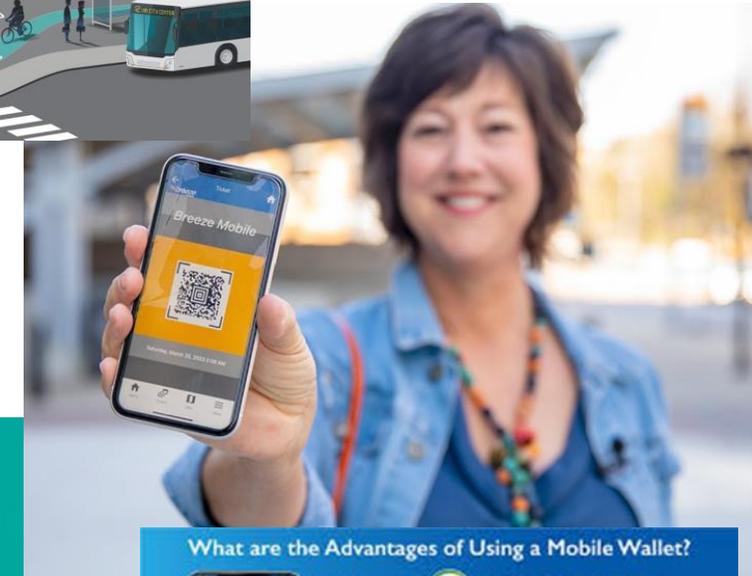
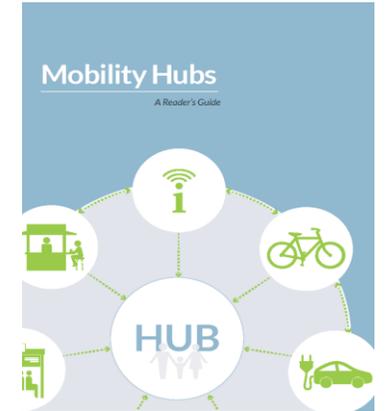
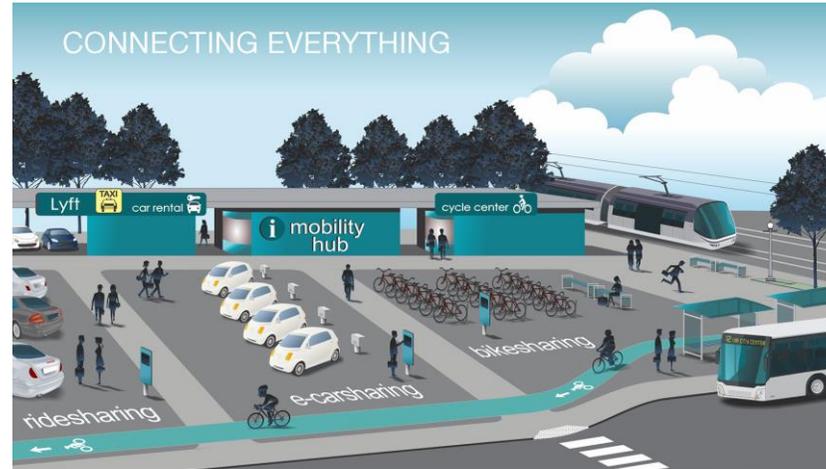


Regional Concept Consensus

Regional Mobility Hubs
(ATL study upcoming)

Regional Trip Planner and
Mobile Application (ATL Rides,
Marta Trip Planner, Dekalb
Aging Database (DAD))

Regional Fare Instrument
(Marta AFC 2.0)



Where is the CHST Plan Online?



WHO WE ARE WHAT WE DO PLANS & RESOURCES

Home > What We Do > Transportation Planning > Regional Transit Planning and Coordination > Coordinated Human Services Transportation Plan Update

Coordinated Human Services Transportation - 2025 Plan Update

Coordinated Human Services Transportation Plan (2025)

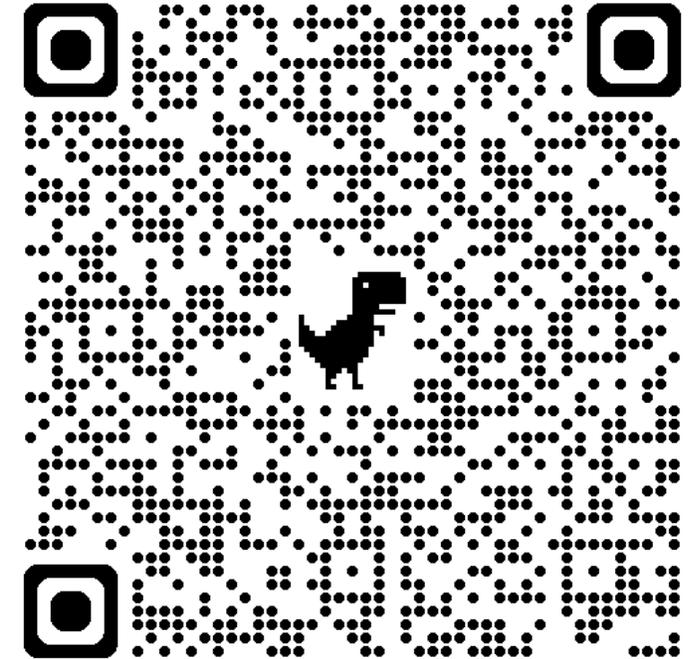
The Atlanta Regional Commission (ARC) is updating the Coordinated Human Services Transportation (CHST) Plan to improve mobility options for older adults, persons with disabilities, people with limited English proficiency, and individuals who are economically disadvantaged, residing in the 19-county Metropolitan Atlanta Transportation Planning Area. The plan aims to identify current mobility needs and challenges and identify gaps in transportation services and programs to help guide development of policies, strategies and recommendations for improvements.

During the process, the ARC sought public input to enhance the traveling experience of these communities and expand their transportation options. A series of engagement opportunities were deployed to gather input and provide updates throughout the process.

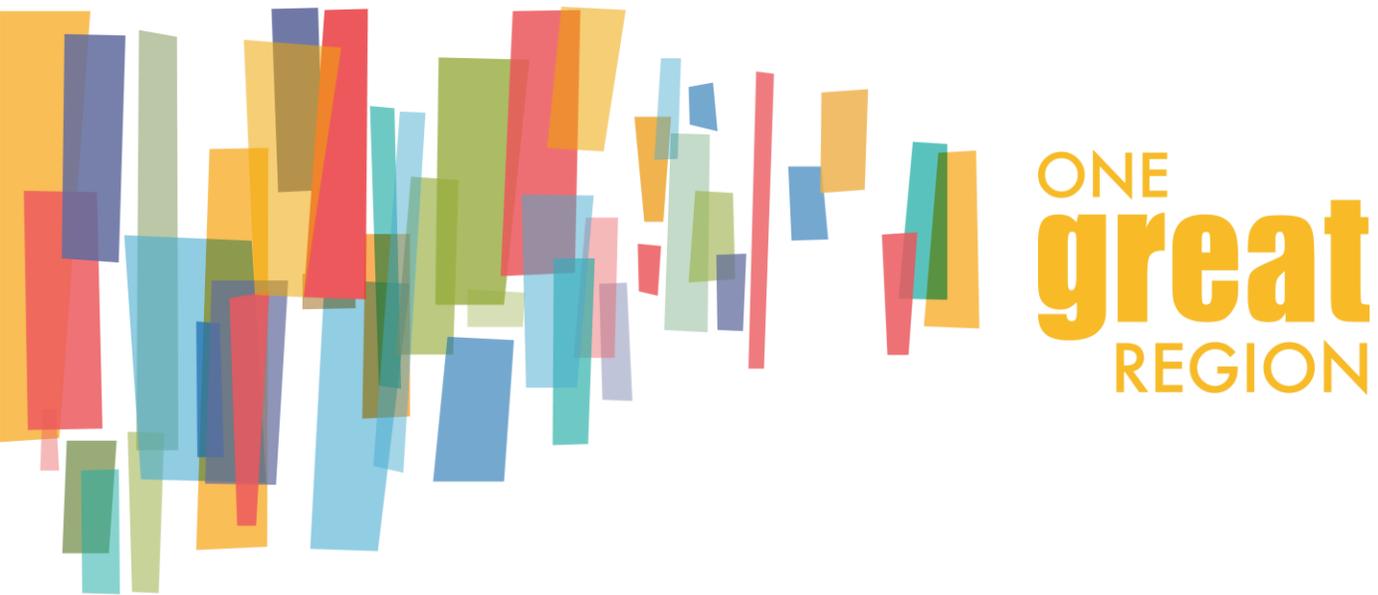
- [Executive Summary](#) (PDF, 1.6MB)
- [Key Recommendations](#) (PDF, 3.5MB)
- [Plan Update Final](#) (PDF, 39MB)
- [Best Practices Research](#) (PDF, 9.5MB)

TRANSPORTATION PLANNING

- + Metropolitan Planning Organization
- + Metropolitan Transportation Plan
- + Transportation Improvement Program
- + Community Engagement
- + Bicycle & Pedestrian Planning
- + Community Transportation Programs
- + Electrification/Alternative Fuels
- + Freight Planning
- + Modeling
- + Roadway Planning
- + Safety Planning
- + Technology
- ✕ **Transit Planning**
 - Regional Transit Planning and Coordination
 - **Coordinated Human Services Transportation Plan**
 - Transit Oriented Development
 - Transit Operators Group
 - Transit Services in the Atlanta



<https://atlantaregional.org/what-we-do/transportation-planning/regional-transit-planning-coordination/coordinated-human-services-transportation-plan/>



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