

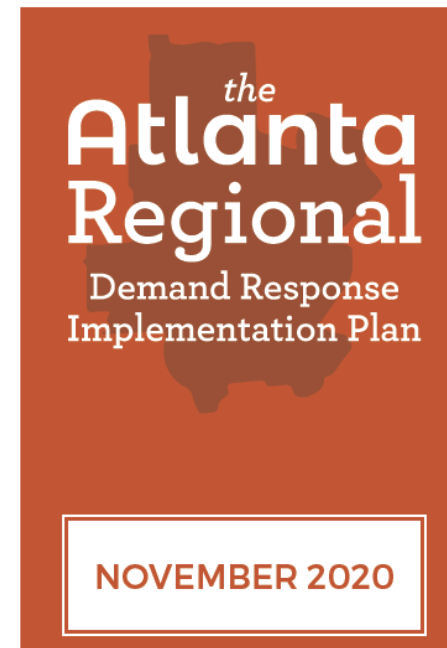


the
Atlanta
Regional
Demand Response
Implementation Plan

JULY 14, 2021

- Coordinated Human Services Transportation Plan (CHSTP)- 2017
 - Required by Federal Transit Administration (FTA) to receive funding under Section 5310
- Regional Demand Response Transportation Plan
 - Building on the 2017 Plan, focus on complementary paratransit (ADA) and county-run demand response transportation

Managing Mobility in the Atlanta Region



KEY RECOMMENDATIONS



Establish consistent ADA eligibility and rider policies



Better Coordinate ADA transfers



Integrate DRT into regional trip planning



Regionally coordinate microtransit services



Sustain regional coordination and collaboration



FTA Section 5310 program



Post-2020 Census planning



Fare payment



TNC trip booking assistance



Volunteer driver programs



Co-mingling riders



Non-emergency medical
transportation (NEMT)
brokerage

- **July** - Demand Response Implementation Plan Adoption
- **Summer/Fall 2021** - Formally establish regional coordination and collaboration
- **2022** - Coordinated Human Services Transportation Plan (CHSTP) Update