

# Transportation for Older Adults and



# Persons with Disabilities

What we heard so far...

# It's complicated:

- Finding affordable rides is confusing – who do I call or where do I look online?
- Eligibility requirements for subsidized rides varies – over 80 different federal programs fund some transportation

# It's limited:

- Low number of persons served and options vary greatly across region
- Mostly available for senior centers, medical and group shopping
- Limited service hours, days and county to county service
- Not enough public options currently for persons who **can** pay

# It often doesn't match the way people live:

- Need more hands-on: door to door service
- Reservations must be made 48 hours to two weeks in advance
- Trips are too long or inconvenient due to the number of people grouped in buses

# Solutions:

- Make driving less necessary. Don't think about transportation in isolation- build communities with housing that has opportunities for safe walking or biking to services and activities
- Innovate using technology, shuttles, volunteers or other means to improve transportation

# Questions:

- What are best practices and innovations that you know for filling transportation gaps?
- What practices would you like to see more of in the area of transportation?
- Is there anything else you would like policymakers to know about transportation?